



BLUE BUBBLES SPA POLICY

At Blue Bubbles Spa we strive to provide a safe environment for employees, customers and their pets.

Following are the policies we require all who enter our facility to understand:

1. Owner shall provide documentation pertaining to dog's health to include, but not be limited to:
 - Current health or medical conditions
 - Any prescriptions the pet is currently taking and medication schedule
 - Inoculation record
 - Any behavioral concerns or requirements – see next item
2. Owner shall complete Gingr agreement, see link on website when making appointment, for examples:
 - How your dog reacts to and/or behaves with other dogs
 - Your dog's behaviors such as: aggression, separation anxiety, fear of loud noises, fence jumping, etc.
 - Feeding schedule, feeding method, food type, water and treat frequency
3. Blue Bubbles Spa provides food (Kirkland Signature Dog Food Health), bedding, blankets, and toys. If you would like to provide any of these items for your pet, the following shall be marked with the owner/pet's name:
 - Pet personal items, e.g.: bedding, blankets, toys,
 - Special food or treats
 - Leashes and collars not worn by the pet
4. Emergency contact name(s), phone number(s) and vet contact information are required for pet owners traveling out of town.
5. If a pet arrives in poor condition, i.e., very dirty or sick, Blue Bubbles Spa reserves the right to refuse daycare or boarding. If the condition can be rectified by grooming, Blue Bubbles Spa staff will notify owner before taking the pet in and discussing the charges which may occur.
6. For long term **boarding**, pet owner shall contact Blue Bubbles Spa no less than 24 hours before expected pet pick-up if owners' schedule changes. A fee shall be imposed for changes made less than 24 hours in advance of pet pick-up.
7. For **boarding**, pick-up is 24 hours after drop off (grace period is 30 min after which a 1/2 day [daycare] charge will apply). To ensure timely pick-up, owner shall notify Blue Bubbles Spa whether a bath (additional charge) is desired after boarding.
8. For ½ day **daycare**, grace period is 30 minutes, after which a full day (daycare) charge will apply.
9. **Daycare** hours:
 - 1/2 Day (0630 AM-12 PM or 1 PM-7 PM, Monday - Saturday)
 - Full Day (6:30 AM-6:30 PM, Monday - Saturday)
 - Sunday (9:00 AM-5:00 PM)